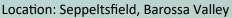
### Lutheran Homes Barossa TIT TAT September 2024 hing Your Life theran Homes



#### Message from the Chaplain — Ian Lutze Time for a Spring Clean

Is spring cleaning still a thing? Seems to be in my household: ensuring the pruning is finished, plants repotted as needed, windows cleaned, curtains washed and re-hung and so on. It's not that I love washing windows. It's just that a certain un-named person holds over me the threat that she'll employ a window cleaner if I don't do them myself. Talk about hitting me where it hurts!

Cleaning is such a big part of life isn't it? Cleaning our living space, personal hygiene, even the more abstract concept of cleaning up our language, approach to people, having our best habits and routines in ship shape. Such a huge effort in aged care is naturally to keep people and places clean.

There's an old statement (maybe only used by the upper class Brits) that 'cleanliness is next to godliness'. Nice sentiment but from where 27 Bridge Street, Tanunda SA 5352 did the poor get their 'godliness' if, in the day, they could virtually never afford a wash?

A better concept is that God himself cleans us up, in fact, he loves giving us a wash. "A new heart, Lord, create in me; a heart from sin and guilt set free" goes an old hymn. All of us can feel a bit dirty and lost at times, but when we reach out to God, he always wants to forgive and forget, always wants to clean us up, always wants to empower us to do better. In fact in Christ God gets dirty for us so that we can be clean.

Blessings for your spring cleaning. May even 1 job be done well. And may you know the God who enjoys making all things new – even us.

The Home is a Christian Community where, in a family environment, Residents and Staff provide mutual care.

Jesus Christ said:

"Love one another as I have loved you"

John 13:34

- ★ Phone : (08) 8563 7777
- ★ Fax: (08) 8563 7799
- ★ Email : info@tlhome.com.au
- ★ Website : www.tlhome.com.au
- ★ Facebook : Lutheran Homes Barossa



Barossa



Wednesday 4th September Wednesday 11th September Wednesday 18th September Wednesday 25th September



LHB (in home) residents must be at reception by 9am.

The Bus will pick **IL Residents** up from their home after 9am.

- ONLY if you have booked

To all our Dad's, Step Dad's, Pa's, Pop's, Grandfather's, Future Dad's, Father Figures...

Thankyou for inspiring, supporting

SEPTEMBER





#### Sharon Berridge, Rachel Strudwick, Ameya Bhiskute & Cindy Penn

Wow! What a busy month it has been. While Lee has been on Annual Leave visiting Scotland, the Executive team have continued looking after their areas.

Firstly, well done to Cindy and her team for achieving Full Compliance with the two-day Accreditation Audit which recently took place, in the CHSP space. It's a lovely space with lots of great activities being run to provide our Community with a social outlet whilst having a nice home cooked meal provided. If you know of any one at home needing extra support, please contact Cindy for further guidance for them to become part of the CHSP Community.

Rachel and Charlie along with their teams have also been successful and achieved Compliance in the SafeWork SA Audit. Well done! A great outcome.

The new Nurse Call System project has begun, and as this develops, we shall be sending out communications to staff with necessary information. IT projects have continued to be a priority, as you are aware a new Clock In and Out process is in place, please refer to instructions.

You may have noticed a lot of activity happening in Waratah recently. With the assistance from Maintenance and our Lifestyle Coordinator, the Tuscan Hill Café will soon be completed and ready for use. It's been nice to hear all the positive feedback from staff, residents, and their families. An opening date will be announced soon.

This Sunday, September the 1<sup>st</sup> marks the beginning of Spring, and we have certainly had some warmer days and seeing the sun coming through the clouds. May you all enjoy the day celebrating Father's Day with your loved ones and welcome in Spring.

Lee will be returning to the office on Monday 2<sup>nd</sup> September.

Thankyou to everyone who has offered assistance and support throughout this time.





Sharon Berridge - Executive Care Manager Lisa Morrison - Clinical Nurse Consultant



Symptoms of Allergic Rhinitis

Belinda Treloar - Customer Service, Volunteer and Leisure Coordinator

#### HOME UPDATES:



With spring here, please watch out for the signs and symptoms of Hay Fever. If you are experiencing any of these, please let the staff know and we can help.

#### **COMPLIMENTS, COMPLAINTS AND SUGGESTIONS**

During August, LHB received compliments about Care / Clinical (3), Housekeeping / Laundry (0), Customer Service / Administration (1), Education / Training (0) Environment (0), Catering (12) Lifestyle / Volunteers (6), Maintenance (2), Management & Communication (0), Safety (0) Staff (0) Wellbeing (0), CHSP (14) and Other (3).

During August, LHB received O complaints about Care / Clinical (o), Housekeeping / Laundry (o), Customer Service / Administration, Education / Training (o) Environment (o), Catering (o) Lifestyle / Volunteers (o), Maintenance (o), Management & Communication (o), Safety (o) Staff (o) Wellbeing (o), CHSP (o) and Other (o). and a total of (2) Suggestions.



We value this feedback and thank you for taking the time to communicate your thoughts, opinions and experiences with us.





about our Care Window products, please contact Belinda Treloar, Customer Service Coordinator.

Perfect For Aged Care And Assisted Living



# **NOTICEBOARD** AGED CARE EMPLOYEE DAY

LHB celebrated our Aged Care Employee Day last month for all our wonderful staff. Thankyou for all your hard work and dedication to the care of our beautiful Residents.

We were honoured to have the newly appointed Daniela Ciccarello, ACCPA State Manager, visit our staff and facility on the day, and we presented her with a tour to some of our new projects, The General Store, and Tuscan Hill Café.



#### Conversation Starters RU®K? Be prepared for Ensure you have enough time the conversation l'm here to hear I've noticed that ... Find a private, quiet **Remove distractions** Share what you've noticed place to chat in a non-judgemental way DO NOT Be present Embrace and actively any silences Is there something I can do to help?

Talk through ideas of what they could do to manage the situation

6

Check in regularly so they know you care

listen

Let them know you

want to support them



# NOTICEBOARD

#### **Robot Update**



The two new cleaning robots have been put to work cleaning our corridor floors and they're doing a great job by the looks of things. We are very interested in what you think about the cleanliness of the facility. Let us know by filling in our 'Share Your Experience' forms. We are still in negotiations to take ownership of an "Abi" robot. At this stage, it appears the Abi robot will come to us hopefully within the next month due to the rate of development occurring with its abilities.





Please ensure that if you're using our disabled parks in the main carpark, that you are displaying your pass so it is visible through the front window.

If you do not have a disabled parking pass, please direct yourself to another parking space.

We are working hard on the new carpark project and thank you for your patience during this time.



# THANKYOU

Thank you for putting the 'games' on for us, they were very well run, without any fuss.
So, whether we watched, or even took part, they were great fun, right from the start.
And maybe if some of us felt that our ways, of running and jumping were for the old days.
Well, sit and relax, and perhaps recall, there was a time when we did it all.
But won't try it again - we might break a bone, and that will not do - so leave it alone!
We've been there and done that, we've all run our race, it's time to let others now go in our place.

- Jean Carey (Waratah Resident)



# **WHAT'S HAPPENING IN SEPTEMBER**

#### **RESIDENTS MEETINGS** THURSDAY 5TH OF SEPTEMBER 1.30PM IN THE CHAPEL

#### ALL FAMILIES AND REPRESENTATIVES ARE WELCOME TO JOIN US



CARD MAKING WITH IRENE AND FRIENDS THURSDAY 5th of September from 10am in Protea

September 12th

R U OK Day Check in on your neighbour.



CAFÉ TROLLEY IS BACK TO THURSDAY MORNINGS FROM 10am.

Consumer Collaboration Advisory Committee Meeting

Wednesday 25th of September 1:30PM in the Chapel.

All Neighbourhood Representatives & Consumers are welcome to attend.



MOVERS AND GROOVERS EVERY TUESDAY AND THURSDAY 10.30AM IN THE CHAPEL



JOIN US IN THE OLEANDER GARDEN WEDNESDAY 18th OF SEPTEMBER

11am—2pm

FOR A SAUSAGE SIZZLE AND

A COLD DRINK

RESIDENTS, FAMILIES, VOLUNTEERS AND

STAFF ARE WELCOME.





16-22 September 2024



Annual Memorial Service Sunday 22nd at 2pm in the Chapel " The song has ended "



To book an appointment with Belinda Treloar you can contact the Executive Assistant by Email: britany.mickan@tlhome.com.au\_or

ph: 8563 7733

You can also contact The Aged Care Quality & Safety Commissioner on 1800 951 822 or National Aged Care Advocacy Line on 1800 700 600 - if you prefer not to raise your concerns with management.



Please return this form to the Customer Service Coordinator at Tanunda Lutheran Home via any of the drop boxes located through-out the home or drop of at reception, alternatively you can post to Tanunda Lutheran Home

# We welcome feedback

This form gives you the opportunity to "Share Your Experience" about the service Tanunda Lutheran Home provides.

We value all your feedback (both positive and negative) as it assists us, as we strive for best practice.

This form may be filled in by anyone: residents, relatives, Independent living residents, CHSP clients, friends or staff. Please feel free to ask staff to assist you to complete the form if required. There will be no reprisal in connection with comments. The Manager will acknowledge receipt of this form and after any necessary investigations and consultation you will be informed of the results either in person or by letter if you have indicated All the comments are forwarded to Belinda Treloar (Customer Service Coordinator) who coordinates the comment process and will ensure the correct person is notified of your comment.

You can contact Belinda directly via email at belinda.treloar@TLhome.com.au

# Share Your Experience





Attn: Customer Service Coordinator 27 Bridge Street TANUNDA SA 5352

VUNNAVA	AVANA
Thank you for being apart of our TLH family, our people are our greatest strength, we appreciate your comment.	Follow Up:       Yes/ No       N/A         3 Months       6 Months       -         9 Months       Other:       -
Do you have any suggestions of how we can improve the services provided?	Cl Required? Yes/No Was the outcome satisfactory: Yes/No N/A Closure Date:
Would you like to discuss this issue with the relevant leadership team member? Yes/No	r:
	Date Received: CCS Log No: # Comment Maker Acknowledged: Yes/No
	OFFICE USE ONLY
	If you have provided your details but wish to - remain anonymous please tick the box
	On Behalf of:
	Address:
	Email:
collinells / Details:	t Number:
Resident Relative Staff IL Resident CHSP Client Other:  Comment Compliment Complaint Suggestion Date:	Comment Makers Information By providing your details it ensures that we are able to contact you and inform you, of any and all outcomes from your feedback. Name:

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# **VOLUNTEER NEWS**

Belinda Treloar; Customer Service, Volunteer & Leisure Coordinator



#### **VOLUNTEERING AT LHB**

If you would like to become a volunteer at LHB, please either send me an email at <u>belinda.treloar@tlhome.com.au</u> or you can call reception.

#### Happy Birthday



To all our wonderful volunteers for the month of September, Many happy returns.



#### **CAN YOU HELP?**

We are currently seeking volunteers for the following vacancies.

#### Café Helpers

#### **Barossa Club Connections**

**STV Drivers** 

#### **Activity Helpers**

If you feel that you have some spare time each week and want to make a difference, please contact me.

Happy September to all the amazing volunteers at LHB, This month will hopefully see a change in weather with the sun shining a bit more.

I would like to take this opportunity to thank all of our wonderful volunteers who continue to make a difference in the lives of others.

If you are a volunteer and looking for some more to do, we currently have a few residents that would like to have regular visits and build friendships.

If you have some regular free time, please let me know and we can arrange a meet and greet.

Thank you again for an amazing month and we will see what September brings.



– Belinda



#### Do you have Social Media?

Head over to Facebook and like Lutheran Homes Barossa You can also follow us on Instagram lutheranhomesbarossa



# **RESIDENTIAL ACTIVITIES ABGO**

#### ABGO residents loving playing Snakes and Ladders



**Rosalie Betts** 





Lorna Bosenberg Lennie Stoeckel Betty Holness Jeanette and Alex Muir

Doug knows how to draw a crowd with his sing along music and upbeat personality



# **FOOTY TIPPING COMPETITION**





SAVE THE DATE



THE PRESENTATION FOR THE LHB AFL FOOTY TIPPING COMPETITION WILL BE HELD ON WEDNESDAY THE 2ND OF OCTOBER AT 1.30PM IN THE CHAPEL



# **RESIDENTIAL ACTIVITIES**

#### Time with Teddy - Residents enjoyed an afternoon with Teddy giving pats







**Grant Taylor** 



Kath Rochford



Val Kraft

Joan Minge

Rhonda Klemm

Coffee & Chat was all about the DAD's this month – Teaching the ladies how to tie a tie.



LHB Residents enjoying each other's company and an opportunity to reflect on their Dad, being a Dad and all the special men in their lives.

L, Top) Geoff Platten & Daphne Gower

L, Below) Errol Weiss, Elizabeth Hussey, Audrey Leske & Anne Hoebergen Bottom) Waratah and Trinity Court Residents



# CHSP CLIENTS - COMMONWEALTH HOME SUPPORT PROGRAM



Lutheran Homes Barossa 27 Bridge Street Tanunda SA 5352 (located in the main building)

JOIN US

# ...join us at Barossa Club Connections

High quality services tailored to your individual needs, delivered by a team you can trust ...love your independent life

# Allied Health & Therapy Services

#### Exciting services are happening now!

#### Group Physiotherapy Exercise Classes-Held in the LHB Gym

The Gym includes: A range of weights, static bike, treadmill, step ladder and balance bars.

#### Hand Wax Bath Therapy - Experience the soothing comfort

If you suffer from hand pain or arthritis, Hand Wax Therapy can provide welcome relief. The gentle heat from the wax soothes aching joints and muscles, reducing discomfort and increasing mobility.

#### Better Balance-Falls Prevention Program

Discover a healthier, more confident you with our Better Body Balance classes, led by experienced physiotherapists. These specialized sessions are designed to enhance your fitness, boost strength, and significantly improve your balance, reducing the risk of falls.

Private Session Available

- Individual Physiotherapy
- Rehabilitation-Post Injury
- Personal Fitness programs
- Pain reduction Massage

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# CHSP CLIENTS - COMMONWEALTH HOME SUPPORT PROGRAM



#### WHAT A SUCCESS!

Club Members, Chris Thomas and Lena Rogers have successfully purchased the Barossa Club Connections their own table tennis table with the profits from their craft trolley. All their hard work has paid off and they are very thankful for all who have purchased their items. There are still plenty available and you will see the trolley moving around the facility over the next few weeks.

# WINTER WONDERLAND

The Club was filled with a bit of magic during this months 'Winter Wonderland' high tea lunch and chocolate fondue station. We had a successful turn out with some great feedback by all.

Top) John Schuster, Ken Schuster, Jenny Schuster, Eunice Schuster, Betty Bockmann & Jan Biscoe. Bottom) Lorraine Hedley enjoying some fondue.



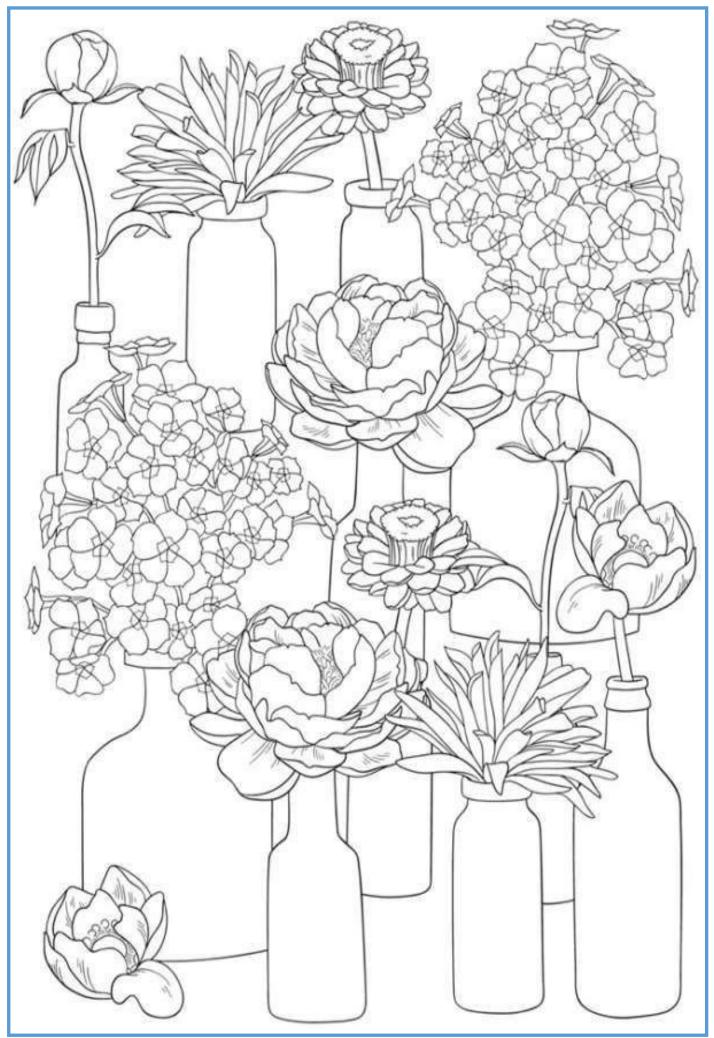


#### **CLUB ACTIVITIES**

We've had a lots of fun, fabulous teamwork and friendly competition from our members this month.

From easel making in our 'Wednesday Wise Guy Men's Club' with Malcolm Nitschke and Raymond Rosenzweig, to card making with Una Harnath and Raelene Rosenzweig, to 'Scrabble Madness' games with Betty Bockmann and Neil Bainbridge.

Are you interested in one of these fun activities? Come & join us in the Club!



	Residential	Lifestyle Program	September 2024
ACTI Sunday 1st - Happy Father's Day	VITY P	ROGRAM	
10:00 Church Service 1:30 Chair Yoga 3:00 Tunnel Ball / Happy Hour 4:00 1x1	Chapel ABGO ABGO ABGO	From 10am CAFÉ' SHOP TROLL 10:30 Quoits 10:30 Movers and Groovers 1:30 Ping Pong 1:30 Residents Meeting 3:00 Pampering	EY ABGO Chapel ABGO Chapel ABGO
Starry Contraction of the local data and the local		Friday 6th From 9am TLH LIBRARY OPEN 10:30 Movement to Music 10:30 Hoy 11:00 Chapel Service 1:30 Dart Ball 1:30 Bingo 3:00 Coffee & Chat	TC ABGO Waratah TC / Protea ABGO Chapel ABGO
Monday 2nd 10.30 Singing in the Chapel 11:00 Worship Service 1:30 Billiard Bowls 1:30 Dart Ball 1:30 Pampering 3:00 Art & Craft	Chapel ABGO ABGO TC / Protea Waratah ABGO	Saturday 7th 1:30 Rapp Ball 3:00 Word Games 4:00 1x1's Sunday 8th 10:00 Church Service 1:30 Bean Bag Toss 3:00 Bottle Top Sorting 4:00 1x1	ABGO ABGO ABGO Chapel ABGO ABGO ABGO
<u>Tuesday 3rd</u> 10:15 Knit and Natter 10.30 Movers and Groovers 10:30 Tit Tat Reading 1:30 <b>Men's Shed</b> Ladies Pampering 1:30 Carpet Bowls—All Areas 3:00 Interactive Table	Protea Chapel ABGO The Shed ABGO Chapel ABGO	<u>Monday 9th</u> 10:30 Singing in the Chapel 11:00 Worship Service 1:30 Drumming 1:30 Pampering 1:30 Dart Ball 3:00 Art & Craft	Protea ABGO ABGO TC / Protea Waratah ABGO
Wednesday 4th - General Store Open in From 9am TLH LIBRARY OPEN 10:00 Walking Group (weather permitting) 10:30 Arm Chair Exercises 10:30 Bottle Top Sorting 1:30 Ten Pin Bowling 1:30 Tunnel Ball 1:30 Rapp Ball 3:30 Bingo	ТС	<u>Tuesday 10th</u> 10:15 Knit and Natter 10:30 Movers and Groovers 10:30 Interactive Table 1:30 <b>Men's Shed</b> Ladies Pampering 1:30 Safety Training—All Areas 2:00 Sing Along with Doug 3:00 <b>1x1's</b>	Protea Chapel ABGO The Shed ABGO Chapel ABGO ABGO

PLEASE NOTE : ALL LIFESTYLE PROGRAMS MAY BE SUBJECT TO CHANGE.. PLEASE SPEAK TO A LIFESTYLE TEAM MEMBER FOR DETAILS ON THE DAY — Thank you

Residential	Lifestyle Program	
		September 2024
Wednesday 11th- General Store Open in ABGO 10-2pm		
TC Leave from Protea ABGO Waratah ABGO TC / Protea Waratah ABGO	10:15 Knit and Natter 10.30 Movers and Groovers 10:30 Interactive Table 1:30 <b>Men's Shed</b> Ladies Pampering 1:30 Ten Pin Bowling 1:30 Art & Craft 3:00 Pet Therapy	Protea Chapel ABGO The Shed ABGO TC / Protea Waratah ABGO
RU	Wednesday 18th- General Store	<u>Open in ABGO 10-2pm</u>
ABGO Chapel ABGO Chapel ABGO	From 9am TLH LIBRARY OPEN 10:30 Armchair exercise 11:00 Waratah Service 3:00 Bingo Dementia Actio	ABGO Waratah ABGO
	Residents, Families, Volunteers and Staff	
TC	Please join us for this free event	
Waratah	on Wednesday 18th in the Oleander Garden	
Chapel	for a Sausage Sizzle and Cold Drink	
	11am - 2pm	
ABGO		
	which will go toward	
ABGO ABGO ABGO		
Chanal	<b>~~~~</b>	
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PLEASE NOTE : ALL LIFESTYLE PROGRAMS MAY BE SUBJECT TO CHANGE. PLEASE SPEAK TO A LIFESTYLE TEAM MEMBER FOR DETAILS ON THE DAY — Thank you



motivational memories thankyou loving mentor

supportive grandpa father family brave

YKTHANKYOUAO

UZAAGGUYBT

inspiring celebrate special strong hero

ILRH

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